

August 2019

Dear Resident/Business owner

## Enhancements and Improvement Works

West Sussex County Council needs to carry out works close to your property soon and we are contacting you today to let you know what we are doing.



### What we're doing

Enhancement and improvement works will soon start along **Isaacs Lane, Haywards Heath**.

This improvement scheme involves installing a new pedestrian crossing and footway works.

Please follow the clearly marked diversion route, (yellow signs with black direction arrows). For further updates or amends to our programme, please visit our web page:

[www.westsussex.gov.uk/travelinfo](http://www.westsussex.gov.uk/travelinfo)



### How will this affect you?

Work is expected to take place from **Monday 12<sup>th</sup> August 2019** to **Friday 4<sup>th</sup> October 2019**, between **07:00am and 17.00pm**.

Temporary traffic management in the form of multiway traffic lights will be in operation to protect the public and our workforce. Residents will be unable to park in the vicinity of the works when our surfacing operations are being carried out. Access will always be provided to residents within closed areas, although there may be some delay to ensure the site is safe to pass through.

Please plan your journey in advance, and look out for important safety signs along your route. If you have any concerns regarding access during these works please ask the onsite staff, your safety is our priority.



### Further information

Thank you for your cooperation and patience whilst these works are carried out. For further information, please visit our website at the top of this letter or liaise with the onsite team, as they might be able to answer your query quickly.

For any concerns you might have, you can email us online at

[www.westsussex.gov.uk/roadpavementenquiry](http://www.westsussex.gov.uk/roadpavementenquiry) or call on 01243 642105 (phone lines are open weekdays between 8am – 6pm).

## Information for residents

We know our works can cause disruption but will do our utmost to minimise any impact.  
We apologise for any inconvenience caused.



**Parking**

Please don't park where you may cause an obstruction.



**Vehicle access**

At times access may be limited. We will always do our best to allow access to homes and businesses.



**Weather**

Some work is weather dependant. We will keep you updated with any delays & changes via the advanced warning signs.



**Special access requirements**

If you have special needs or requirements please get in touch or speak to our staff on site.

## General advice



**If possible please avoid walking on newly laid material;**  
If you do we suggest checking shoes before walking on carpets and flooring.



**Beware of rogue traders;**  
West Sussex Highways contractors do not tout for private works.

For the latest information you can follow us on Twitter @WSHighways