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21 November 2018

Dear Sir or Madam,

### **Pedestrian Crossing Refurbishment**

I am pleased to inform you that as part of our continuing efforts to improve the highways, work is due to commence soon at Richmond Road, Worthing.

#### **What we're doing**

For this project we will be;

- Upgrading traffic signals equipment with new poles, traffic signals controller and more energy efficient LED traffic signal heads.
- New additional pole and traffic signal heads on the Southside of the crossing to improve both pedestrian safety and traffic signal head visibility for road users.
- Inclusion of pedestrian beepers and rotating, cone-shaped tactile devices under the push button panel to aid visually-impaired pedestrians whilst using the crossing.
- Pedestrian tactile paving is also to be replaced.

#### **When this will take place**

The work will start on 5th December 2018 and is expected to take approximately 3 weeks to complete. Our hours of work will generally be between 08.00am and 6.00pm.

Due to the nature of the works being delivered you may experience some disturbance and we apologise for this in advance.

Before the works start, we will erect advance warning signs in the local area, letting you know any changes to the start date and marking the extent of the works.

## Road Restrictions during the work

In order to protect our workforce and the public, 2 way temporary traffic signals will be in operation 24hrs a day for the duration of the works. A temporary pedestrian crossing will also be on site for the duration of the work.

## Contact us

Thank you for your cooperation and patience whilst these works are carried out. Should you need to speak to someone please try the site staff in the first instance as they may be able to answer your query quickly. Alternatively you can call the West Sussex Highways contact centre on 01243 642105 and ask for Lee Maskell. You can always email us at;

**highways@westsussex.gov.uk.**

Yours faithfully,

Barry Edmunds

**Signals & Lighting Team Manager**

## Information for residents

We know our works can cause disruption but will do our utmost to minimise any impact.  
We apologise for any inconvenience caused.



Please don't park where you may cause an obstruction.



At times access may be limited. We will always do our best to allow access to homes and businesses.



Some work is weather dependant. We will keep you updated with any delays & changes via the advanced warning signs.



If you have special needs or requirements please get in touch or speak to our staff on site.

## General advice



**If possible please avoid walking on newly laid material;**  
If you do we suggest checking shoes before walking on carpets and flooring.



**Beware of rogue traders;**  
West Sussex Highways contractors do not tout for private works.

For the latest information you can follow us on Twitter **@WSHighways**